TICKET SALE WEBSITE AND MOBILE APPLICATION

**User Features**

**User Registration and Login:**

* The system shall allow users to register and login securely using email or social media accounts.

**Service Listings:**

The system shall allow users to browse and search for

* **Flight tickets**



* **Bus tickets**



* **Car rentals**



* **Car services**



* **Hotel bookings.**



**Booking Management:**

* The system shall enable users to book services and manage their reservations, including viewing, modifying, or canceling bookings.

**Payment Integration:**

* The system shall support secure payments through various gateways (e.g., credit/debit cards, PayPal).

**Notifications:**

* The system shall send email and SMS notifications for booking confirmations, cancellations, and updates.

**Reviews and Ratings:**

* The system shall allow users to leave reviews and rate services they have used.

**Admin Features**

**Dashboard:**

* The system shall provide a dashboard with an overview of activities including new registrations and bookings.

**User and Provider Management:**

* The system shall allow administrators to manage users and service providers.

**Service Approval:**

* The system shall allow administrators to approve or reject new service listings.

**Booking Management:**

* The system shall enable administrators to oversee and manage all bookings.

**Financial Management:**

* The system shall handle payments, refunds, and generate financial reports.

**Support and Communication:**

* The system shall provide support and communication channels for users and providers.

Note : **Mobile Application:**

The mobile application is preferably cross-platform, supporting both iOS and Android devices.